LIMITED WARRANTY STATEMENT

THANK YOU FOR YOUR PURCHASE.

Known in the industry for solution-based products, Bestware dedicated to produce high standard faucets to reach those customers willing to express their concept in any plumbing and catering application available on the market. We are flexible to fulfill requirements with a deep understanding of what the customers need and will come to need.

LIMITED WARRANTY

Read this limited warranty before installing or using this product. If these terms are not acceptable to you, please immediately return the product to Bestware Company or the dealer which you bought from before installing or using it.

Bestware warrants its products will be free from defects in materials and workmanship for a period shown below on the chart from the date of purchase. During this period, the sole responsibility of the company shall be limited to the repair or replacement (in its sole discretion) of any component of the product which fails to the function.

EFFECTIVE JANUARY 1, 2022

Product Description	Warranty Period
Tap Bodies	10 years
Wall Bracket & Riser	5 years
Washer/Mesh/Gasket	2 years
Spray Gun/Hose (to pre rinse)	1 year
Cartridge	Stainless Steel 3 years Solenoid 1 year Ceramic 1 year
Sensor Parts	1 year
Case of Solenoid or Battery	1 year

STEP BY STEP PROCEDURES

To obtain warranty servicing you should:

1. Contact Bestware Hardware Production Company Ltd.
   Attention: sales@bestwaremfg.com | andyhuang@besware.net.cn
2. Include necessary information into email
   a. Date of purchase and installation
   b. Copy of original dated invoice
   c. Photos and description of defect
   d. Model number or description of component part if possible

WHAT IS NOT COVERED

This warranty is extended only to the original consumer purchaser of the product. Any damage to the product as a result of misuse, tampering, abuse, neglect, accident, improper installation, modification, unauthorized service, destruction, or the alteration of the serial number or use violates of the instructions furnished by the company will void this warranty.

BESTWARE HARDWARE PRODUCTION CO., LTD.
BLOCK 8, NO. 6, JIANDA NAN ROAD,
JIANGMEN, GUANGDONG,
CHINA 529000

T · 0086 750 3108801
E · ANDYHUANG@BESTWARE.NET.CN
@BestwareBtw
@BestwareBtw

WWW.BESTWARE.NET.CN
WWW.BESTWAREMFG.COM
FRYBASKET.EN.ALIBABA.COM